

Manufacturer Addresses

Acura

Customer Relations Department
1919 Torrance Blvd. 500-2N-7E
Torrance, CA 90501-2746
Toll free: 1-800-382-2238
Toll free: 1-800-594-8500 (Roadside Assistance)
Fax: 310-783-3535
www.acura.com

Alfa Romeo Distributors of North America, Inc.

7453 Brokerage Drive
Orlando, FL 32809
407-856-5000
www.alfaromeo.com

American Honda Motor Co., Inc.

Consumer Affairs Department
1919 Torrance Blvd.
310-783-2000
Toll free: 1-800-999-1009
Fax: 310-783-3273
www.honda.com

American Suzuki Motor Corp.

Customer Relations Department
PO Box 1100
3251 East Imperial Hwy.
Brea, CA 92822-1100
714-572-1490 (Motorcycle/ATV/Marine)
Toll free: 1-800-934-0934 (Automotive)
Fax: 714-524-8499 (Automotive)
www.suzuki.com

Aston Martin

Customer Relations Department
U.S. National Headquarters
One Premier Place
Irvine, CA 92618
949-341-5800
www.astonmartin.com

Jeep

See also: Chrysler LLC
www.jeep.com/en

Kia Motors America, Inc.

Consumer Assistance Center
PO Box 52410
Irvine, CA 92619-2410
Toll free: 1-800-333-4KIA
Fax: 949-470-2812
www.kia.com

Land Rover

Customer Relationship Center
555 MacArthur Blvd.
Mahwah, NJ 07430
Toll free: 1-800-637-6837
Fax: 201-760-8514
E-mail: asklr@landrover.com
www.landroverusa.com

Lexus

A Division of Toyota Motor Sales, U.S.A., Inc.
Mail Drop L203
19001 South Western Ave.
Torrance, CA 90509-2732
Toll free: 1-800-25-LEXUS
Fax: 310-468-2992
www.lexus.com

Lincoln

PO Box 6128
Dearborn, MI 48121
Toll free: 1-800-521-4140
www.lincoln.com

Mazda North American Operations

Customer Assistance Center
PO Box 19734
Irvine, CA 92623-9734
Toll free: 1-800-222-5500
Fax: 949-727-6703
www.mazdausa.com

Audi of America, Inc.
Client Relations
3499 West Hamlin Rd.
Rochester Hills, MI 48309
Toll free: 1-800-822-2834
Fax: 248-754-6504
www.audiusa.com

Mercedes Benz USA, Inc.
Customer Assistance Center
3 Paragon Dr.
Montvale, NJ 07645
Toll free: 1-800-367-6372
Fax: 201-476-6213
www.mbusa.com

BMW of North America, Inc. Corporate Office

Customer Relations
300 Chestnut Ridge Rd.
Woodcliff Lake, NJ 07675
201-307-4000
Toll free: 1-800-831-1117
Fax: 201-930-8362
www.bmwusa.com

Mercury
See also: Lincoln
www.mercury.com

Mitsubishi Motors North America, Inc.

Customer Relations
PO Box 6400
Cypress, CA 90630
Toll free: 1-888-648-7820
www.mitsubishicars.com

Buick

Customer Assistance Center
PO Box 33136
Toll free: 1-800-521-7300
Toll free: 1-800-252-1112 (Roadside Assistance)
TTY: 1-800-832-8425
www.buick.com

Nissan North America, Inc.

Consumer Affairs Group
PO Box 685003
Franklin, TN 370685003
Toll free: 1-800-647-7261
Fax: 310-771-2025
www.nissanusa.com

Cadillac

Customer Assistance Center
PO Box 33169
Toll free: 1-800-458-8006
TTY: 1-800-833-2622 (Toll free)
www.cadillac.com

Oldsmobile

Customer Assistance Network
PO Box 33171
Detroit, MI 48232-5171
Toll free: 1-800-442-6537
Toll free: 1-800-442-6537 (Roadside Assistance)
TTY: 1-800-833-9935 (Toll free)
www.oldsmobile.com

Chevrolet

Customer Assistance Center
PO Box 33170
Detroit, MI 48232-5170
Toll free: 1-800-222-1020
Toll free: 1-800-243-8872 (Roadside Assistance)
TTY: 1-800-833-2622 (Toll free)
Fax: 313-556-5108
www.chevrolet.com

Peugeot Motors of America, Inc.

Consumer Relations
Overlook at Great Notch
150 Clove Rd.
Little Falls, NJ 07424
973-812-4444
Fax: 973-812-2148
E-mail: peugeot2@bellatlantic.net
www.peugeot.com

Chrysler LLC

Chrysler Customer Center
PO Box 21-8004
Auburn Hills, MI 48321-8004
Toll free: 1-800-992-1997
Fax: 248-512-8084
www.chrysler.com

Dodge

See also: Chrysler LLC
Toll free: 1-800-992-1997
www.dodge.com/en

Ferrari North America Inc.

Corporate Office
250 Sylvan Ave.
Englewood Cliffs, NJ 07632
201-816-2600
Fax: 201-816-2626
E-mail: administrative@ferrariworld.com
www.ferrariworld.com

Ford Motor Company

Customer Relationship Center
16800 Executive Plaza Dr.
PO Box 6248
Dearborn, MI 48121
Toll free: 1-800-392-3673
TTY: 1-800-232-5952 (Toll Free)
www.ford.com

Ford Dispute Settlement Board

PO Box 5120
Southfield, MI 48086-5120
Toll free: 1-800-428-3718
www.autosafety.org/ford-what.htm

GMC

Customer Assistance Center
PO Box 33172
Detroit, MI 48232-5172
Toll free: 1-800-462-8782
Toll free: 1-800-223-7799 (Roadside Assistance)
TTY: 1-800-462-8583
www.gmc.com

Pontiac

See also: GMC
Toll free: 1-800-762-2737
Toll free: 1-800-762-3743 (Roadside Assistance)
TTY: 1-800-833-9935 (Toll free)
www.pontiac.com

Porsche Cars North America, Inc.

Customer Commitment
Owner Relations
980 Hammond Dr., Suite 1000
Atlanta, GA 30328
Toll free: 1-800-545-8039
Fax: 770-360-3711
www.porsche.com

Saab Cars USA, Inc.

Customer Assistance Center
4405-A International Blvd.
Toll free: 1-800-955-9007
www.saabusa.com

Saturn Corporation

Saturn Customer Assistance Center
100 Saturn Pkwy.
Toll free: 1-800-553-6000
TTY: 1-800-833-6000 (Toll free)
Fax: 931-486-5059
www.saturn.com

Subaru of America, Inc.

National Customer Service Center
Subaru Plaza, PO Box 6000
Cherry Hill, NJ 08034
Toll free: 1-800-782-2783
www.subaru.com

Toyota Motor Sales USA, Inc.

Customer Assistance Center
Department H200
19001 S. Western Ave.
Torrance, CA 90509
310-468-4000
Toll free: 1-800-331-4331
TTY: 1-800-443-4999 (Toll free)
Fax: 310-468-7800
www.toyota.com

Hyundai Motor America

Consumer Affairs
10550 Talbert Ave.
PO Box 20850
Fountain Valley, CA 92708-0850
714-965-3000
Toll free: 1-800-633-5151
E-mail: cmd@hma.service.com
www.hyundaiusa.com

Volkswagen of America

Customer Relations
Hills Corporate Center
3499 West Hamlin Rd.
Rochester Hills, MI 48309
Toll free: 1-800-822-8987
Fax: 248-340-4660
www.vw.com

Infiniti Division

See also: Nissan North America, Inc.
www.infiniti.com

Isuzu Motors America, Inc.

Owner Relations Department
13340 183rd St.
Cerritos, CA 90703
562-229-5000
Toll free: 1-800-255-6727
Fax: 562-921-9523
www.isuzu.com

Volvo Cars of North America Corporate Office

Customer Service
7 Volvo Dr., Bldg. A
Rockleigh, NJ 07647-0915
Toll free: 1-800-458-1552
Fax: 1-800-992-3970 (Toll free)
www.volvocars.com

Jaguar Cars

Customer Relationship Center
555 MacArthur Blvd.
Mahwah, NJ 07430-2327
Toll free: 1-800-452-4827
Fax: 201-818-9770
www.jaguarusa.com